

Fact Sheet - Secure Messaging

Activating Secure Messaging for your Practice

SA Health is providing more connected and seamless care with **Secure Messaging**.

Phased roll out for eligible practices

SA Health is introducing secure messaging in a phased roll out by direct invitation to eligible practices. Eligible practices are those that meet the following activation criteria.

Activation criteria and how to enable

The following **four criteria** enable SA Health to activate secure messaging for a practice.

Activation criteria		Practice steps to enable
1	We need to be able to find you in the Health Provider Registry	<input type="checkbox"/> Practice registers with the Health Provider Registry including registering all the Practitioners who work within the Practice with their Medicare provider numbers and your Practice email address.
2	We need to be able to find you in a Secure Messaging directory	<input type="checkbox"/> Practice sets up a secure messaging account. (Currently HealthLink customers can be enabled. Other secure messaging providers eg Argus, ReferralNet will follow later.) <input type="checkbox"/> Practice ensures their Secure Message provider directory includes up to date practitioner details including their Medicare provider numbers .
3	Your Practice must be digital health ready	<input type="checkbox"/> Practice ensures their NASH PKI certificate is up to date. <input type="checkbox"/> Practice ensures their Healthcare Identifier details are up to date eg. Healthcare Provider Identifier - Organisation (HPI-O).
4	Your Practice must return the Secure Message Address Confirmation Form to SA Health	<input type="checkbox"/> Practice provides confirmation of their specific secure messaging delivery address to SA Health (see The Address Confirmation Form paragraph below).

The Address Confirmation Form

Practices that meet activation criteria 1- 3 will receive a direct invitation from SA Health to the Practice email address. This will include an **Address Confirmation Form** with the secure messaging address details identified for the practice to confirm. See the **How we Identify your Electronic Address** fact sheet on the [SA Health website](#) for more information.

The Health Provider Registry

The Health Provider Registry is a directory of healthcare practices, their practitioners and contact details that SA Health uses for communication to community health practitioners. You can find more information and register your practice by going to www.healthproviders.com.au/

Further information

Refer to the **Frequently Asked Questions (FAQs) – Activation and Support Guide** fact sheets on the [SA Health website](#) for more information and support contacts.



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