Fact Sheet - Secure Messaging

Finding Secure Message Clinical Documents in Best Practice
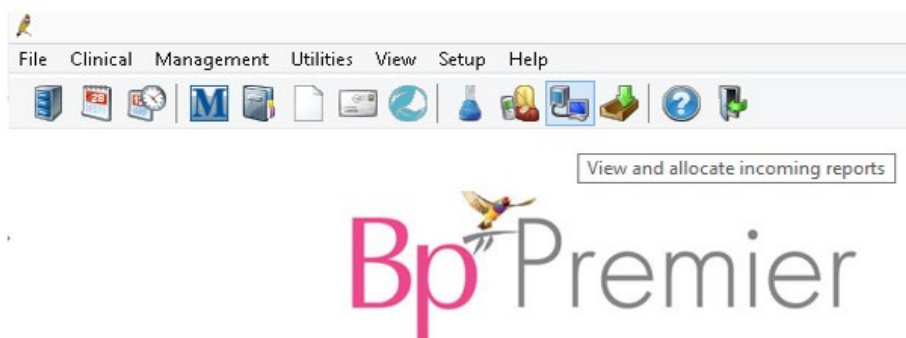
*SA Health is providing more connected and seamless care with **Secure Messaging**.*
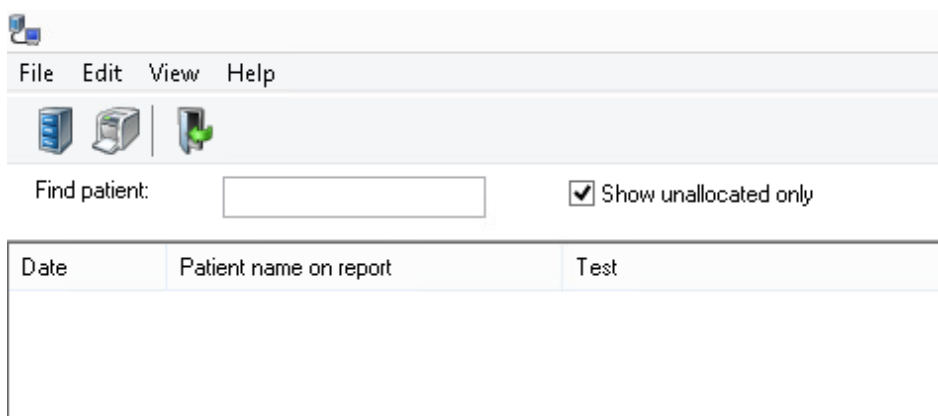
Can't locate the Clinical Documents?

This guide will help you navigate to where the Clinical Documents distributed by Secure Messaging can be found in Best Practice.

Best Practice – Practice Management System

1. Go to the Home Page of Best Practice and select "View and allocate incoming reports"

2. Search for the patient
3. Clinical Documents may also appear in your unallocated folder, so be sure to check there as well.

4. Look for the patient name and double click on the report you wish to view.

Still having trouble?

- Contact Best Practice on https://bpsoftware.net/contact-support/
- Your Primary Health Network can also provide general secure messaging support:
  - Adelaide PHN: digitalhealthinfo@adelaidephn.com.au
  - Country PHN: support@countrysaphn.com.au

Government of South Australia

SA Health