



SA Health Specialist Outpatient Clinics Waiting Time Report

Census date as at 30 September 2020

This report details metropolitan specialist outpatient waiting times for Routine (category 2) and Non-urgent (category 3) patients who have not been given an appointment date at the census date (i.e. are unscheduled).

The Report promotes greater transparency, and supports South Australians to make an informed decision when discussing care and treatment options with their health practitioner.

Legend:

RAH - Royal Adelaide Hospital | TQEH - The Queen Elizabeth Hospital | LMH - Lyell McEwin Hospital | MH – Modbury Hospital | FMC - Flinders Medical Centre | NHS - Noarlunga Hospital | WCH - Women’s and Children’s Hospital
N/A: Data not available, NSC: data not statistically calculable, * One wait list – multiple site service

| Outpatient Specialty | Hospital | Median Waiting Time (Months) | Maximum Waiting Time (Months) |
|----------------------------|----------|------------------------------|-------------------------------|
| Breast | RAH | <1 | 3 |
| | TQEH | <1 | <1 |
| | LMH | 0 | 0 |
| | MH | 0 | 0 |
| Cardiology | RAH | 16 | 63 |
| | TQEH | 13 | 71 |
| | LMH | 7 | 30 |
| | FMC | <1 | 1 |
| | NHS | 0 | 0 |
| | WCH | 2 | 22 |
| Cardiothoracic | RAH | 12 | 14 |
| | FMC | 0 | 0 |
| Craniofacial | RAH | 2 | 8 |
| | WCH | <1 | 2 |
| Dermatology | RAH | 2 | 42 |
| | TQEH | 12 | 35 |
| | FMC | 1 | 16 |
| | WCH | <1 | 17 |
| Developmental Disability | WCH | 4 | 20 |
| Ear, nose and throat (ENT) | RAH | 24 | 112 |
| | TQEH | 1 | 36 |
| | LMH | 17 | 79 |
| | MH | 14 | 29 |
| | FMC | 11 | 68 |
| | WCH | 13 | 43 |
| Endocrinology | RAH | 7 | 74 |
| | TQEH | 10 | 56 |
| | LMH | 3 | 11 |
| | MH | 9 | 21 |
| | FMC * | 15 | 40 |
| | WCH | <1 | <1 |

Publish date: 1 January 2021

SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.

| Outpatient Specialty | Hospital | Median Waiting Time (Months) | Maximum Waiting Time (Months) |
|----------------------|----------|------------------------------|-------------------------------|
| Epilepsy | RAH | 15 | 39 |
| Gastroenterology | RAH | <1 | 28 |
| | TQEH | 23 | 87 |
| | LMH * | 12 | 37 |
| | FMC * | 18 | 91 |
| | WCH | 3 | 25 |
| General Medicine | RAH | 4 | 4 |
| | TQEH | <1 | 19 |
| | LMH | 2 | 6 |
| | MH | 0 | 0 |
| | FMC | <1 | 52 |
| | NHS | 8 | 18 |
| General Surgery | RAH | 8 | 67 |
| | TQEH | 10 | 65 |
| | LMH | 10 | 20 |
| | MH | <1 | 2 |
| | FMC * | 12 | 57 |
| Genetics | RAH | 22 | 22 |
| Geriatric Medicine | RAH | 2 | 12 |
| | TQEH | 2 | 10 |
| | MH | 0 | 0 |
| | FMC | <1 | 43 |
| Gynaecology | RAH | <1 | 19 |
| | TQEH | 2 | 24 |
| | LMH | 9 | 27 |
| | MH | 3 | 11 |
| | FMC * | 13 | 82 |
| | WCH | 3 | 29 |
| Gynaecology Oncology | RAH | <1 | 4 |
| | LMH | 0 | 0 |
| | FMC | 0 | 0 |
| Haematology | RAH | 0 | 0 |
| | TQEH | 0 | 0 |
| | LMH | 3 | 7 |
| | FMC * | 0 | 0 |
| | WCH | 1 | 1 |
| Hepatobiliary | RAH | <1 | 39 |
| | TQEH | 2 | 24 |
| Immunology | RAH | 20 | 91 |
| | FMC * | 11 | 42 |
| | WCH | 19 | 80 |

Publish date: 1 January 2021

SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.

| Outpatient Specialty | Hospital | Median Waiting Time (Months) | Maximum Waiting Time (Months) |
|--|----------|------------------------------|-------------------------------|
| Infectious diseases | RAH | 12 | 37 |
| | TQEH | <1 | <1 |
| | LMH | 0 | 0 |
| | FMC | <1 | 30 |
| | WCH | 0 | 0 |
| Medical Oncology (consultation) | RAH | 0 | 0 |
| | TQEH | 0 | 0 |
| | LMH | 0 | 0 |
| | FMC | 0 | 0 |
| | WCH | 0 | 0 |
| Metabolic | WCH | 26 | 34 |
| Nephrology | RAH | 0 | 0 |
| | LMH | 6 | 18 |
| | MH | 0 | 0 |
| | FMC * | 7 | 21 |
| | WCH | 0 | 0 |
| Neurology | RAH | 14 | 86 |
| | TQEH | 23 | 66 |
| | LMH | 1 | 3 |
| | MH | 1 | 2 |
| | FMC | 6 | 82 |
| | WCH | 9 | 35 |
| Neurosurgery | RAH | 13 | 92 |
| | FMC | 27 | 114 |
| | WCH | <1 | <1 |
| Obstetrics | WCH | 0 | 0 |
| Obstetrics – management of complex pregnancy | WCH | 0 | 0 |
| Ophthalmology | RAH | 20 | 110 |
| | TQEH | 20 | 82 |
| | MH | 17 | 63 |
| | FMC * | 15 | 116 |
| | WCH | 7 | 40 |
| Orthopaedics | RAH | 13 | 97 |
| | TQEH | 26 | 89 |
| | LMH | 17 | 56 |
| | MH | 14 | 49 |
| | NHS * | 8 | 84 |
| | WCH | 0 | 0 |
| Paediatric medicine | LMH * | 5 | 28 |
| | FMC | 7 | 65 |
| | WCH | 2 | 7 |

Publish date: 1 January 2021

SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.

| Outpatient Specialty | Hospital | Median Waiting Time (Months) | Maximum Waiting Time (Months) |
|----------------------------------|----------|------------------------------|-------------------------------|
| Paediatric surgery | FMC | 10 | 18 |
| | WCH | <1 | 10 |
| Pain Management | RAH | 0 | 0 |
| | TQEH | 13 | 35 |
| | MH | 0 | 0 |
| | FMC * | 2 | 13 |
| | WCH | 4 | 18 |
| Palliative Care | RAH | 0 | 0 |
| | TQEH | 0 | 0 |
| | MH | 0 | 0 |
| | FMC | 0 | 0 |
| | WCH | 0 | 0 |
| Plastic & Reconstructive Surgery | RAH | 13 | 80 |
| | TQEH | 16 | 81 |
| | MH | 18 | 53 |
| | FMC | 22 | 76 |
| | WCH | 0 | 0 |
| Psychiatry | RAH | <1 | 8 |
| | TQEH | 0 | 0 |
| | WCH | 3 | 14 |
| Radiation Therapy (consultation) | TQEH | 0 | 0 |
| | WCH | 0 | 0 |
| Rehabilitation - Medicine | TQEH | 0 | 0 |
| | MH | 3 | 7 |
| | FMC | 6 | 45 |
| | WCH | 1 | 17 |
| Respiratory | RAH | N/A | N/A |
| | TQEH | 23 | 59 |
| | LMH | 7 | 51 |
| | MH | 4 | 8 |
| | FMC * | 7 | 92 |
| | WCH | <1 | 5 |
| Respiratory – Cystic Fibrosis | WCH | 0 | 0 |
| Rheumatology | RAH | 2 | 35 |
| | TQEH | 26 | 91 |
| | LMH | 4 | 12 |
| | MH | 13 | 21 |
| | FMC | 10 | 56 |
| | NHS | 4 | 23 |
| | WCH | 0 | 0 |
| Sleep Disorders | RAH | 2 | 26 |
| | TQEH | 5 | 27 |
| | LMH | 31 | 42 |
| | FMC * | 8 | 41 |

Publish date: 1 January 2021

SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.

| Outpatient Specialty | Hospital | Median Waiting Time (Months) | Maximum Waiting Time (Months) |
|----------------------|----------|------------------------------|-------------------------------|
| Spinal | RAH | <1 | 37 |
| | TQEH | 24 | 40 |
| | WCH | 0 | 0 |
| Urology | RAH | 19 | 117 |
| | TQEH | 13 | 68 |
| | LMH | 25 | 66 |
| | MH | 14 | 30 |
| | FMC * | 19 | 112 |
| | WCH | 0 | 0 |
| Vascular Surgery | RAH | 9 | 26 |
| | TQEH | 1 | 4 |
| | LMH | 7 | 37 |
| | MH | 0 | 0 |
| | FMC * | 15 | 37 |

Publish date: 1 January 2021

SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.