

90 Day Change Projects

A lever for building healthy policy

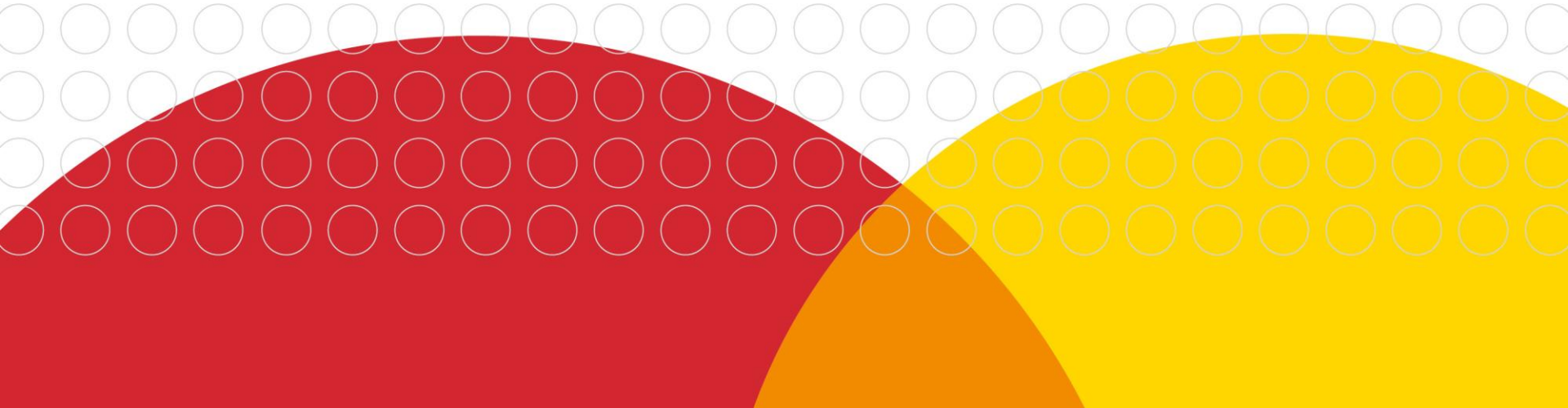
Change
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Australia



The Change Imperative

- Values based
- Results driven
- Socio and economic sector reform
- Citizens at the core
- Delivering population impact

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Authorising environment

“The era of modern government services has arrived”

Premier Jay Weatherill, 27 May 2014

“We need to establish a new relationship with our citizens – a new and more vital democracy”.

Premier Jay Weatherill, National Press Club, July 2015

“From mass opinion to wise judgement”

Premier Jay Weatherill, Public Value Video, 2016

“Change@SouthAustralia aims to shape a culture that fosters a dynamic and productive public sector workforce.”

Commissioner for Public Sector Employment, Erma Ranieri

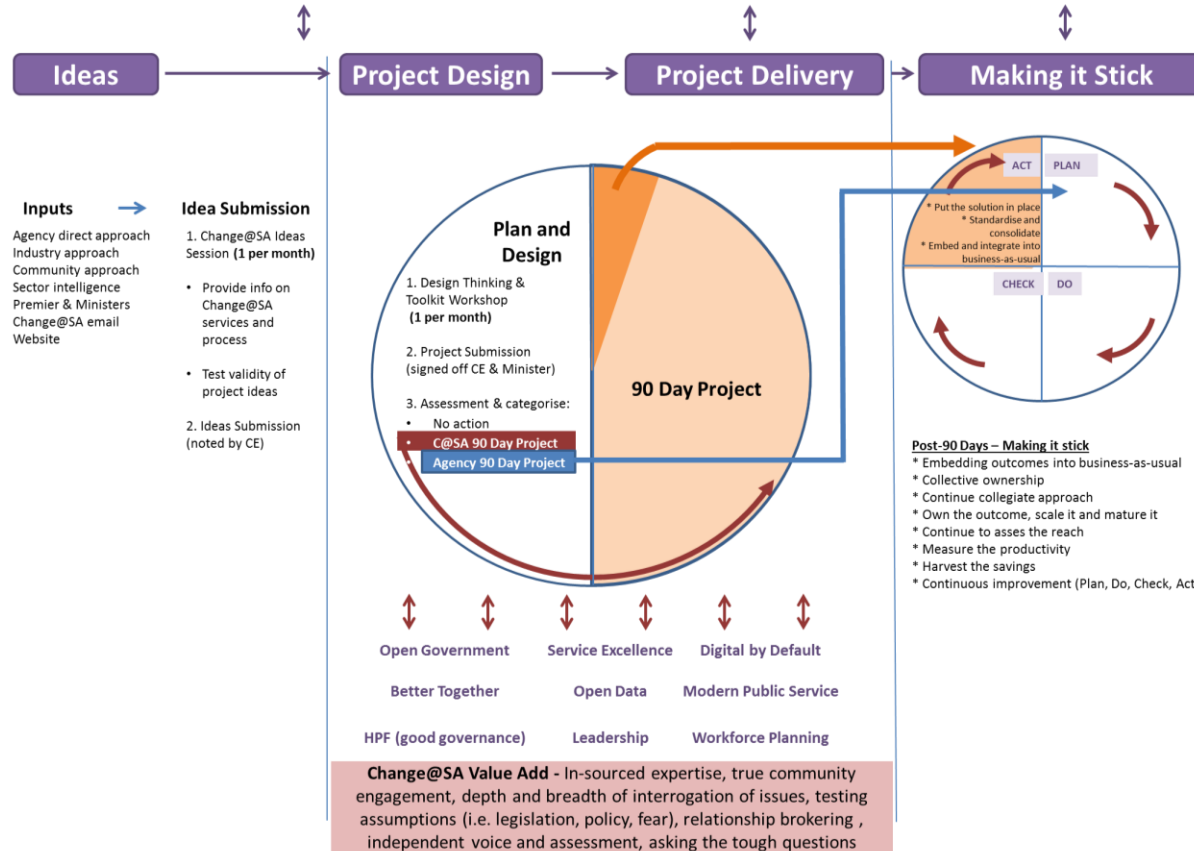
What is Change@SouthAustralia?

- Public Sector Values
- High Performance Framework Mark II
- 90 Day Change Projects
- Change Management Toolkit

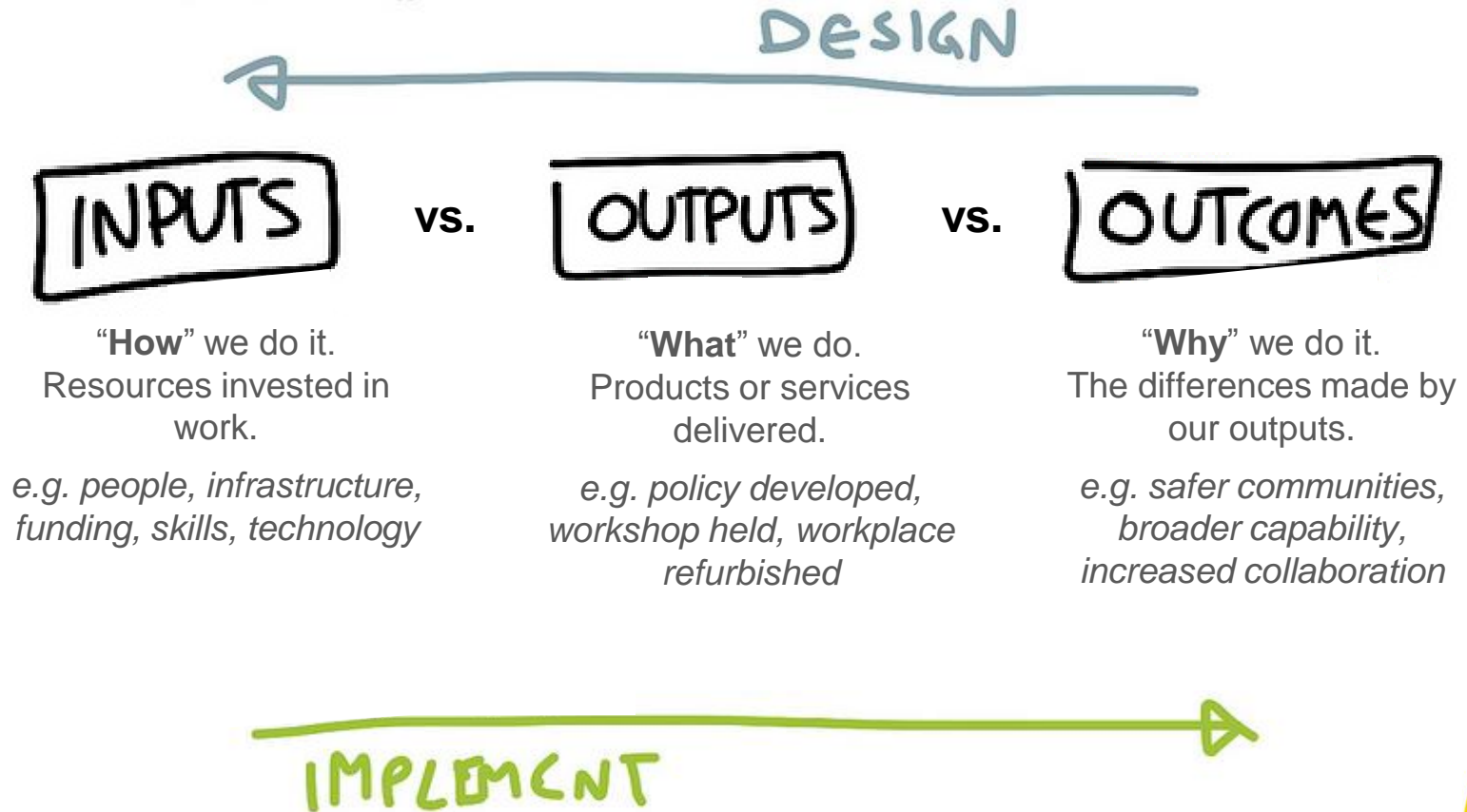
Headline stats....

- **90 Day Change Projects**
 - 75 projects in 4 years
 - 14 state government agencies involved
 - >16 industry, federal, local Government & NGO partners
 - 3 projects (and growing!) initiated outside government
 - 10 projects with more than 3 agency partners
 - >2500 business and community members consulted
- **Change Toolkit**
 - Delivered (for 100,000 public servants)

Business Model



Start with 'why'



Design Workshop



Outcomes - Productivity

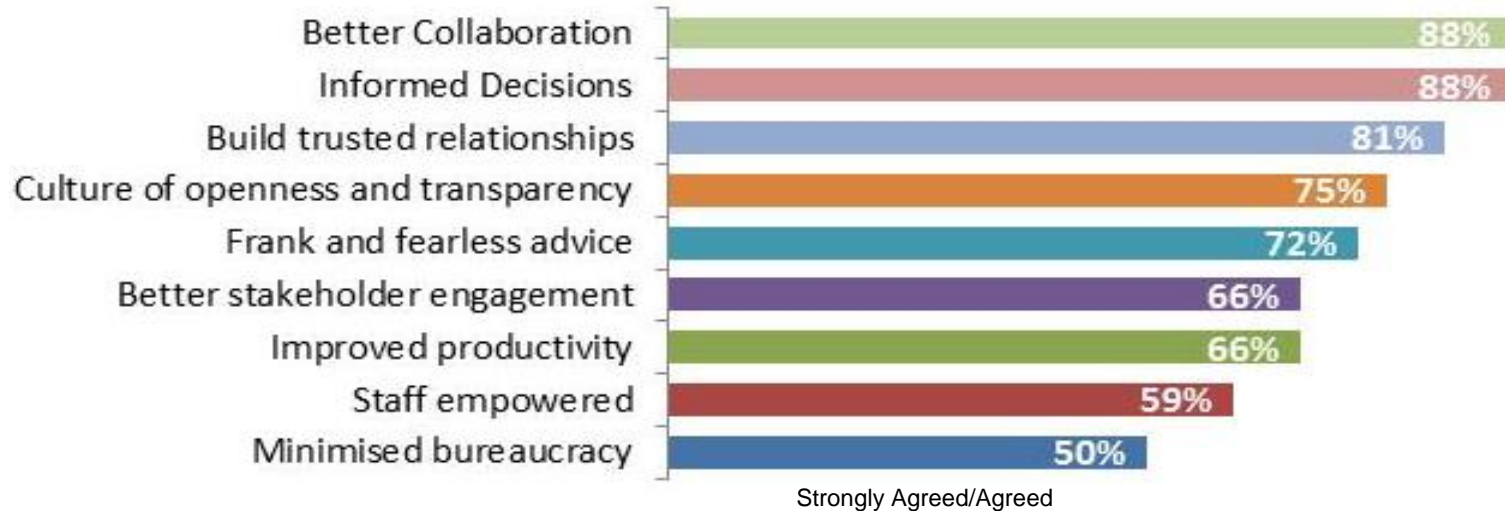
	One Government: Working Together for integrated policy that meets citizens needs (SA HEALTH)
↑	Public Value
↓	Duplication and effort
↑	Confidence in government response to citizens needs
	Quicker Justice (SAPOL)
↑	Throughput of evidence
↓	Time and cost (at Detective level) to courier evidence from station to Forensics
↓	Bottlenecks and wastage in value chain
	Dying Matters – End of Life Care (SA HEALTH)
↑	Patient and families mental wellbeing and comfort
↓	Length of stay in hospitals (support dying in-place)

Outcomes - Productivity

Improving Road Transport for Agriculture Industry (PIRSA)	
↑	Policy shift moving from single trailer to double trailer increase productivity up to 100%
↑	Improvements in transport efficiency (more freight, less trucks), improvements in animal welfare (animals on trucks for less time)
↑	Increased grain industry productivity (reduce yield loss) - industry estimate for wheat crop alone a benefit of up to \$20 million
Regulation in electrical, gas and plumbing industry (DSD)	
↑	Industry self regulation
↓	Unnecessary government intervention and paperwork
↑	Industry efficiency to value of \$60 million (industry noted this is a conservative figure)
Justice for people with disability (AGD)	
↑	Access to justice for people with disabilities
↓	Misconceptions about the ability of vulnerable witnesses to give evidence
↑	Increased confidence in Justice system “Vulnerable Witnesses Bill” a national first.

Evaluation

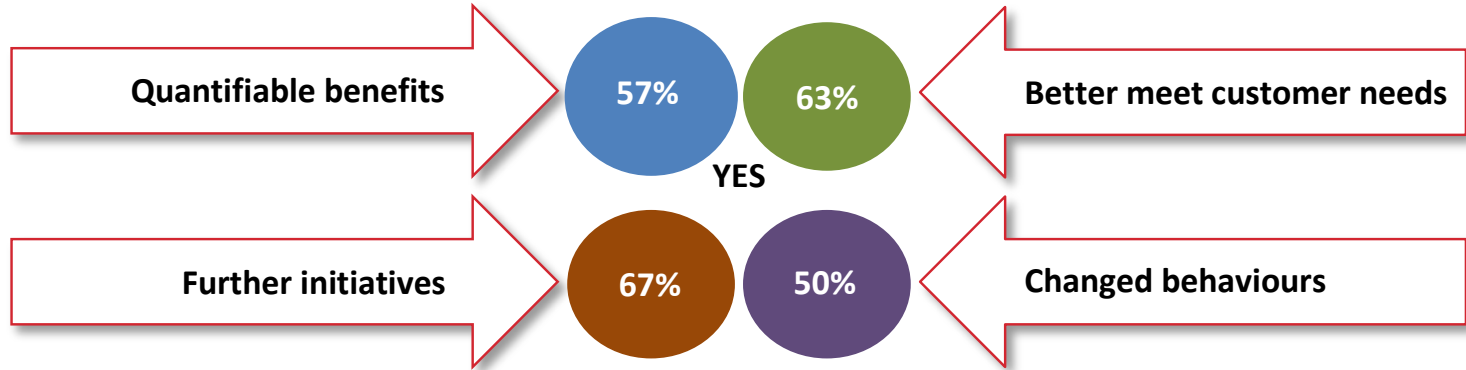
ACHIEVEMENTS



Source: Survey of project participants, 2015

Evaluation

MAKING IT STICK



Source: Survey of project participants, 2015

Share the story – Build capacity



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