

## Repat Veteran Wellbeing Centre

# Strategic Framework

The Veteran Wellbeing Centre Steering Committee developed and endorsed a strategic framework for the Centre, which guides all providers towards a common purpose.

### Vision

A community of veterans and their families having the support they need to live the best possible life, during and beyond service.

### Mission

Provide a safe and welcoming environment in which veterans and their families can access services and feel confident in seeking the support they need to improve their health and wellbeing.

### Objectives

- Provide a safe and welcoming environment for veterans and their families.
- Provide innovative, timely and coordinated services.
- Facilitate greater access to essential health and wellbeing services needed by veterans and their families.
- Promote the social and emotional development and wellbeing of veterans and their families.
- Build strong partnerships with like-minded organisations.
- Strive for continuous improvement.
- To honour the service and sacrifice of our veterans and their families.
- Evolve over time to provide a sustainable service that can adapt to the changing needs of the veteran community.

### Values

- **Inclusive:** We are inclusive of all in the veteran community, including current defence force personnel; ex-servicemen and women, their families and the communities that support them.
- **Integrity:** We act with honesty, courage, and openness in all that we do. We take responsibility for all our actions and for the quality of our services. We honour our obligations to not make false promises and always deliver what we have said that we will deliver.
- **Excellence:** Everything we do and everything we produce is done to the



## OFFICIAL

highest standard. We are committed to continuously evaluating and improving upon the delivery of health and wellbeing programs.

- **Compassionate:** We provide a welcoming and safe space free from shame or stigma where we can connect with veterans and the veteran community with empathy, compassion and understanding.
- **Respect:** Dignity and respect is important to us, and it is about ensuring our veterans and their families are treated in ways we would like for ourselves.

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For more information  
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[www.sahealth.sa.gov.au](http://www.sahealth.sa.gov.au)

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