Please circulate this information to staff in your practice and display on the appropriate notice boards. Thank you.

Issue 11 | 21 December 2023

Southern GP Matters

Dear GP Practice Teams

As another busy year comes to an end, we are pleased to share our final newsletter for 2023 with you.

We understand there is an abundance of information coming your way regularly, so this update is shorter than usual with key points for your awareness. Moving forward in 2024 we will aim to send shorter and more frequent updates - let us know if this works better for you!

This year the SALHN GPIU have seen an increase in engagement from our southern GPs and GP Practice teams. We are so grateful for the increased engagement and thank you for utilising SALHN GPIU as a trusted source.

Thank you for all the amazing work you continue to do for the southern community, we acknowledge this is a true team effort of hard-working GPs, Nurses and Administration Staff and your dedication does not go unnoticed.

As always please don't hesitate to get in touch and let us know how we can further support you.
Wishing you a happy, healthy and safe festive season ahead.

Dr Mai, Emma, and Emily

Transition of Flinders Medical Centre Cardiology Clinics

For many years, Cardiology Clinics have been predominantly delivered via the Flinders Cardiac Clinic, private group in FPH (Flinders Private Hospital).

From Monday 1 January 2024, the operational management of the Cardiology Clinics will be split as follows:

1. the SALHN (public) cardiology clinic on the Flinders site will be relocating to new clinic rooms located at Suite **601**, FPH. This is next door to the current Flinders Cardiac Clinic (Suite 606, FPH).
2. private cardiology clinics will continue to operate at FPH. Please note that from 1 January 2024 all referrals addressed to Flinders Cardiac Clinic will be managed as private referrals.

Every effort will be made to get the right patient into the right clinic, in accordance with the patient and referrer's wishes.

Acknowledging that some public referrals will inevitably still find their way to Flinders Cardiac, we want to offer reassurance that even after Monday 1 January 2024, Flinders Cardiac will routinely forward referrals that mention 'public', or SALHN, or FMC, or any such indication that the referrer intends their referral to be 'public', to the new SALHN cardiology clinic.

For patients seeking public outpatient Cardiology services, the following details must be used from Monday 1 January 2024 onwards:

FMC Cardiology Clinic

- Phone: (08) 8204 6436
- Fax: **(08) 8384 9711** (same as SALHN Cardiology – Noarlunga). To facilitate the transition process, all public cardiology referrals can already be received at this fax number.
- Address: SALHN Cardiology Outpatients, Flinders Campus, Suite **601**, Level 6, Flinders Private Hospital.

Patients previously seen at the FMC Cardiology Clinic have also been made aware of this transition via letter:

1. Patients will be contacted by a SALHN staff member over the coming months and offered their next appointment in the new FMC Cardiology Clinic rooms (FPH, Suite **601**).
2. Patients may be asked to bring an updated referral from their General Practitioner to their appointment, which would include an updated list of medical issues and medications.

The SALHN Outpatient clinic list and Cardiology clinic webpage have been updated accordingly.

If you have any queries or concerns about this transition process, please contact the FMC Cardiology clinic on (08) 8204 6436.

Christmas and New Year: service availability

Please note the following services have altered availability during the Christmas and New Year period:

GP Integration Unit: closed from Friday 22 December to Friday 5 January inclusive.

During this period, requests should be placed to:

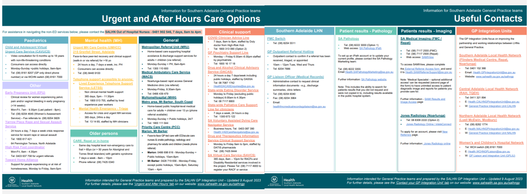
- the treating team for clinical enquiries - page the clinical team via FMC Switch, phone (08) 8204 5511
- the GP Liaison team in FMC Medical Records for clinical information requests, e.g. discharge summaries, clinic letters. Between Friday 22 December and Tuesday 2 January, only urgent requests will be processed. Phone (08) 8204 6040, Fax (08) 8204 3964 or email: healthfmcmedicalrecordsgpliaison@sa.gov.au
- the GP Referral Hotline for administrative information on referrals (e.g. confirming a referral has been received, triaged, or appointed - please wait 48 hours after sending the referral before calling, unless the referral is urgent): Phone: 08 8204 7886 between 10am-12pm on Tuesdays, Wednesdays and Thursdays
- the relevant outpatient clinic for referral enquiries - please see the SALHN Outpatient clinic list.

"Out Of Hospital" (OOH) Nurses (Ph: 0481 902 546 for assistance in navigating Urgent and Acute care services): closed Monday 25 December and Tuesday 26 December inclusive.

Priority Care Centre (PCC)

- Marion PCC (Ph: 0466 698 616): closed from Monday 25 December to Sunday 7 January inclusive (re-opening on Monday 8 January)
- Mt Barker PCC (Ph: 0428 719 656):
  - Closed Monday 25 December and Tuesday 26 December
  - Open on Wednesday 27 December and Thursday 28 December
  - Closed on Friday 29 December
  - Open on Saturday 30 December
  - Closed on Sunday 31 December and Monday 1 January.

A list of alternative urgent care services can be found here with a link to our recently updated two-page print friendly cheat sheet for "Urgent and after care options" (on one side – including new Medicare Urgent Care Clinics), as well as "Useful details".



Please note:

The Medicare Urgent Care Clinics (MUCC) are open as follows throughout the Christmas and New Year period:

- Marion MUCC (Ph: 08 8375 7055): open everyday, book online or walk in
- Morphett Vale MUCC (Ph: 08 8384 7977): open everyday from Thursday 28 December, walk in only.

Contact us

Please contact us at Health.GPIntegrationUnit@sa.gov.au to be added/removed to our mailing list or with any other enquiries. We welcome your feedback.

Was this information useful? Vote using the buttons below.

We acknowledge the Kaurna people are the traditional custodians of the Adelaide Plains and pay respects to Elders past, present and future.
We recognise and respect their cultural heritage, beliefs and relationship with the land.
We acknowledge that they are of continuing importance to the Kaurna people living today.

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