

South Australian Adult Safeguarding Unit

A place anyone can discuss concerns of abuse or neglect of older people and people living with disability.

1800 372 310



I have concerns

If you suspect you or someone you know is at risk of or is being abused, you can call the **Adult Safeguarding Unit (ASU)** on **1800 372 310**, Monday to Friday, 9.00 am to 5.00 pm for information, support or to make a report, or email the ASU at **adultsafeguardingunit@sa.gov.au**.

Anyone can call the ASU and you can remain anonymous if you wish.

Contact **Translating & Interpreter Services (TIS)** on **131 450** if you require an interpreter to speak with the ASU.

The ASU is not an emergency/crisis service. Dial 000 for emergencies.

Are you worried about....?

- ❗ Not feeling safe to express what you want
- ❗ Feeling cut-off from other people
- ❗ Your money being taken without your permission
- ❗ Being forced to sign legal documents
- ❗ Someone making you feel afraid, unsafe, or physically hurting you
- ❗ Someone's behaviour making you feel upset, frightened or worthless.



What does abuse look like?

The behaviours and signs of abuse can include, but are not limited to:



Physical abuse: being hit or injured on purpose, restraining someone inappropriately



Emotional abuse: threats, humiliation, verbal or psychological abuse



Sexual abuse: sexual activity which is unwanted or not understood



Financial abuse: the theft or misuse of money, pressure in relation to legal documents including wills, property or inheritance



Neglect: not providing food, clothing, attention or care.

About the ASU

The Adult Safeguarding Unit (ASU) has a strong focus on safeguarding the rights of adults at risk of abuse.

Key functions of the ASU include:

- > providing confidential information and advice to callers concerned about themselves or someone who may be vulnerable to abuse
- > providing support to safeguard the rights of adults experiencing abuse, tailored to their needs, wishes and circumstances
- > raising community awareness of strategies to safeguard the rights of adults who may be at risk of abuse.

The ASU will respond to concerns of abuse or neglect in relation to people aged 65 years and over, and 50 years and over for Aboriginal or Torres Strait Islander people and adults living with disability who are vulnerable to abuse. From 2022, the ASU will work with all adults who may be vulnerable to abuse, regardless of age.

