

Listening Post – Lancaster

Any Feedback? Please Let Us Know

Speak to Staff

Please do speak with our staff if you have any queries, suggestions, or concerns.

Speak to our Patient & Family Representative, Diana Voss

Diana is a volunteer. Depending on the Covid situation, Diana visits in person or “visits” by phone so that you can chat about your experience and share your feedback with the hospital – if you’d like.

Diana passes on feedback and any suggestions to help improve our care for you and our future patients and families.

If you’ve not heard from Diana and you’d like to speak, please ask a staff member.



About Diana

My first “serious” experience of hospital was supporting my 10-year-old son through a life-threatening illness. That experience made me realise how important it was for hospitals to truly understand the needs of patients and families. I enjoy speaking with patients and their families and knowing sharing feedback with staff is making a difference.

When I’m not volunteering, I work from home, walk our dog down the beach and try not to spend too much time in the kitchen!

For more information, please contact:

Lancaster Nurse Unit Manager: 7117 2601



This document has been reviewed
and endorsed by consumers.

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Health

Southern Adelaide
Local Health Network