

Listening Post – Laurel Hospice

Any Feedback? Please Let Us Know

Speak to Staff

Please do speak with our staff if you have any queries, suggestions, or concerns.

Speak to our Patient & Family Representative, Tricia Damé

Tricia is a volunteer. Depending on the Covid situation, Tricia visits in person or “visits” by phone so that you can chat about your experience and share your feedback with the hospital – if you’d like.

Tricia passes on positive feedback and suggestions to help improve our care for you and our future patients and families.

If you’ve not heard from Tricia and you’d like to speak, please ask a staff member.



About Tricia

I am a Carer for my husband who has multiple co-morbidities and spends a lot of time in hospital. Experiencing firsthand what it’s like to be in hospital made me realise how important it is for hospitals to truly understand the needs of patients and families. I enjoy speaking with patients and their families and knowing that sharing feedback with staff is making a difference.

When I’m not volunteering, I spend time caring for my husband, taking walks with Barney our dog, and gardening. I also love to cook.

For more information, please contact:

Laurel Hospice Nurse Unit Manager: 8404 2216



This document has been reviewed and endorsed by consumers.

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