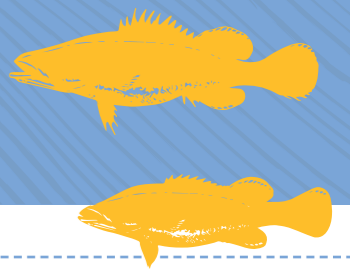


# Strategic Plan Summary 2021-2026

Riverland Mallee Coorong Local Health Network



## Our Purpose

### Our people caring for our communities.

We will work together to care for local communities and develop our region as a centre of excellence in rural health care, research and teaching.

We will support people in the Riverland Mallee Coorong Local Health Network to have the best possible quality of life, by providing timely, high quality care as close to home as possible, that promotes dignity, respect, choice, independence and social connection.

## Our Vision

### Aged Care

We will support older people to have the best possible quality of life in a safe and home like environment, while providing high quality care that promotes dignity, respect, choice, independence and social connection.

### Mental Health

We will support people in our communities to have the best possible quality of life by providing high quality specialist mental health services that promote dignity, respect, choice, independence and social connection.

### Community Health

We will support people in our communities to have the best possible quality of life in their own home, while providing high quality care that promotes dignity, respect, choice, independence and social connection.

### Aboriginal Health

We will support Aboriginal people to have the best possible quality of life by providing high quality, culturally appropriate care that promotes dignity, respect, choice, independence and social connection.

### Acute Care

We will support people in our communities to have the best possible quality of life by providing high quality care that promotes dignity, respect, choice, independence and social connection.

## Our Values



R

Respectful



M

Motivated



C

Compassionate



C

Consumer Focused



A

Accountable



R

Resourceful



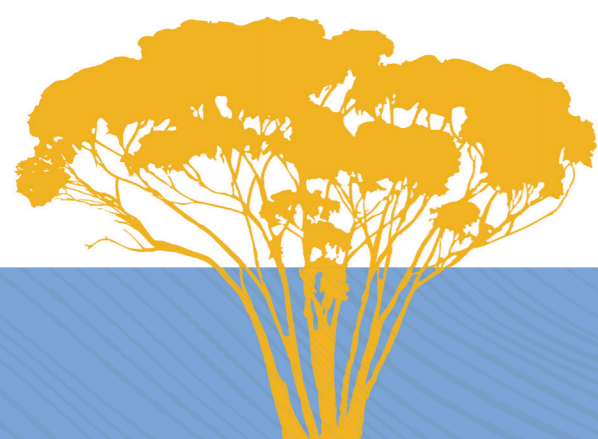
E

Excellence



S

Service



## Our Strategic Themes

### Caring for Our Communities

We will support all members of our Riverland Mallee Coorong communities to have the best quality of life through access to high quality care across acute, community, aged and mental health services.

#### Goals

- Provide care that meets the immediate health needs of the community.
- Provide preventative and sustained care that improves the health and wellbeing of people living in our communities.
- Improve Aboriginal Health outcomes.
- Support the community through the longer-term impacts of the COVID-19 pandemic.

### Excellence in Clinical Care

We will provide an excellent standard of clinical care, teaching and research to our Riverland Mallee Coorong communities across acute, community, aged and mental health services.

#### Goals

- Provide an excellent standard of clinical care as close to home as possible.
- Improve the health and wellbeing of people living in our community.
- Improve Aboriginal Health outcomes.
- Position RMCLHN as a leader in rural clinical care and excellence.
- Increase local self-sufficiency to develop our health and medical workforce.

### Local Accountability

We will increase community confidence and trust in the health system through local leadership, accountability and decision making for service delivery being close and responsive to consumers and communities.

#### Goals

- Be responsive to the health needs of the communities that we serve.
- Ensure efficient and appropriate resource allocation to meet the needs of people living in our communities.
- Have a visible and accessible local presence.
- Embed inclusivity and diversity across the Network.

### Investing in Our People

We will invest in Our People to create a sustainable and highly trained team that understands and caters to the diverse needs of our Riverland Mallee Coorong communities. The term 'Our People' refers to our team and includes clinicians, non-clinicians, visiting medical specialists, Rural Support Service staff, contractors, volunteers and partners.

#### Goals

- Attract and retain the workforce we need in order to provide the best possible care.
- Provide a safe, enjoyable and rewarding working environment.
- Build upon our Aboriginal workforce.
- Prioritise, support and enhance staff wellbeing.

## Priorities

- Equitable access to timely, appropriate and effective health care services in the most appropriate setting.
- Be an employer and educator of choice.
- High quality care for our communities across our acute, community, aged and mental health services.
- Provide diverse and culturally appropriate services in a culturally safe environment.
- Embed the voice of consumers, carers and community members in the planning, design and delivery of our health services.

## What does success look like?

- People living in our communities have the best possible quality of life and receive an excellent standard of culturally appropriate, safe and high quality care.
- The community is served by a sustainable, engaged and responsive local health workforce.
- Consumers, carers and community members have an active voice within our health network.
- We employ a diverse workforce that understands and caters to the diverse needs of our communities.

Our people caring for our communities.