

# Parent Security Information

Information for parents and/or caregivers

Welcome to Southern Adelaide Local Health Network. The staff members of the paediatric unit believe that the safety and security of your child is of utmost importance. Therefore they would like to work with you to provide the safest possible environment. On admission your nurse will discuss the following points with you:

- The ward doors are locked for 24 hours a day
- It is important that only people who have a reason to be in the paediatric unit are here
- Parents can access the unit using a swipe card (\$10 fully refundable deposit) or by ringing the door buzzers each time they enter
- Swipe cards are available following accepted photo identification
- If you use a hire swipe card or get buzzed in and out of the ward, it is very important that you don't allow unauthorised people into the unit when you enter or leave
- Please inform your nurse of
  - who will be staying with your child,
  - their relationship to the child.
- It is usually recommended that patients enjoy a maximum of 3 visitors at a time. Please inform your nurse if this will be difficult for you whilst your child is admitted to the ward.
- Unsuitable or aggressive behaviour will not be tolerated at any time. Staff have immediate access to security and will not hesitate to have a person displaying offensive behaviour removed from the unit to ensure the safety of all staff, children and their families.
- It is necessary for your child to have an identification name band on for their entire hospital stay. Please inform your nurse if they do not have one or if the name band comes off your child. Children under 2 years of age should have 2 identification name bands on.

If you believe there are any other issues that we can address to make the Paediatric Unit a safer area, please inform a staff member of your idea.

Thank you for working in partnership with us to ensure the optimum environment for the safety of your child.

## Please note that the person staying will need to provide photo identification.

- If you need to leave your child at any point, please inform your nurse of the fact that your child will be alone
- If you wish to take your child off the unit for any reason please inform your nurse of your whereabouts and what your expected time of return will be
- If your child is taken off the unit to another department, for example to x-ray, your nurse will ensure there is a staff member with your child if you cannot be with your child

## For more information

Paediatric Unit  
 Women's and Children's Division  
 Flinders Medical Centre  
 Flinders Drive  
 Bedford Park SA 5042  
 Telephone: 08 8204 5511  
[www.sahealth.sa.gov.au](http://www.sahealth.sa.gov.au)



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This document has been reviewed and endorsed by consumers.

If you require this information in an alternative language or format please contact SA Health on the details provided and they will make every effort to assist you.



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