

Thanks. Your feedback made an impact.

In February / March 2023 we asked you, the Mannum community, about your experiences with health services. Here's a snapshot of what we heard...

Navigating and finding information about the health system can be confusing.

The sense of community in our hospital is highly valued.

Increased access to qualified mental health practitioners would be welcomed.

Accessing health services without fear of judgement or discrimination is important.

Flexibility around how and where services are delivered is desired.

Looking after our staff is important so they can keep looking after the community.

Well-informed, friendly administration staff are valuable in enabling access to services – they are often the first point of contact and can have a big impact on the whole health service experience.

Assurance that adequate quality home care services will be available to keep living well in Mannum as people age.

A good working relationship between Mannum Medical and the hospital helps to provide good care. It can be confusing to know what is Mannum Medical and what is the hospital.

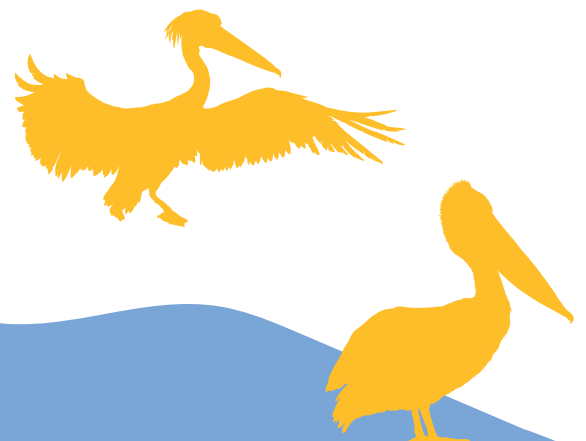
Transport to access health services is a concern, particularly for older people and those living in outlying areas.

Communication along the patient journey can be improved, especially a journey that involves a transfer back to Mannum from another hospital

Physical access to some of the buildings and clinics needs attention – particularly for older people and people with mobility problems.

Consumers would prefer not to travel for health services, but if travel is necessary, support for this journey is valued.

Prefer to have an option for a telehealth review instead of traveling long distances for short consultations.



All responses have been themed and are informing the development of future service plan recommendations for Mannum District Hospital.