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**Government  
of South Australia**

**PORT AUGUSTA, ROXBY DOWNS &  
WOOMERA HEALTH ADVISORY COUNCIL  
2020-21 Annual Report**

PORT AUGUSTA, ROXBY DOWNS & WOOMERA  
HEALTH ADVISORY COUNCIL  
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PORT AUGUSTA, ROXBY DOWNS & WOOMERA HEALTH ADVISORY COUNCIL ANNUAL REPORT  
for the Department Health and Wellbeing

To:

Hon Stephen Wade MLC

Minister for Health and Wellbeing

This annual report will be presented to Parliament to meet the statutory reporting requirements of *Public Sector Act 2009*, *the Public Finance and Audit Act 1987* and *the Health Care Act 2008* and meets the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the Port Augusta, Roxby Downs & Woomera Health Advisory Council by:

Ann Screen  
Presiding Member

Date 24/8/2021

Signature



## **From the Presiding Member**



This last year 2020 – 2021 has again proved challenging for this Health Advisory Council in many ways. In 2020 despite advertising by several means and lobbying the appropriate groups we have been unable to attract a person of Aboriginal Descent to our membership or a community representative for the Roxby Downs and Woomera Community. The Director of Nursing of the Roxby Downs Health Service has attended all meetings to provide a continuity of information relating to the health care needs of that community and the Port Augusta Roxby Downs Woomera Health Advisory Council and the Roxby Downs Health Forum have exchanged the Minutes of all meetings.

Discussions have also occurred between the HAC members, the FUNLHN Executive staff and the SA Health staff re the impending Incorporation of the Port Augusta Roxby Downs Woomera HAC It is very pleasing that feedback regarding the need for Roxby Downs to be recognised as an independent Health Unit has been acknowledged. This will increase the membership to include a staff representative and the option for a medical officer representative from the Roxby Downs Health Service. The attendance of a member of senior management has also been included. It is hoped that when Incorporation occurs this will increase the ability of the HAC to meet the health needs of this community and attract a community representative.

The change in Governance Structure has continued to have an impact on the Health Advisory Council and it is extremely pleasing that the FUNLHN Board, Chief Executive Officer and Executive Staff have continued to show a strong commitment to Consumer Engagement Strategies and Partnerships. It was with much sadness that we heard about the resignation of Bevan Frances as Chair. Bevan was a great advocate for community engagement and participation and his commitment and support will be missed. We enjoyed a strong working relationship with him and look forward to continuing to work closely with the Chief Executive Officer Craig Packard and the FUNLHN Board .The HAC Presiding Members are involved in a number of Committees at various levels and regular summary Reports tabled at the Port Augusta Roxby Downs Woomera Health Advisory Council Meetings which enables the members to be kept abreast of activities within the FUNLHN and provide feedback and advocacy for the community.

The main issues for advocacy have continued to be those relating to the lack of transport for vulnerable members of the community needing to travel between Whyalla and Port Augusta to access appropriate Health Services, Issues relating to the PATS scheme which does not cover transport costs between these centres and the shortage of doctors in Port Augusta. In addition to this the HAC has continued to lobby for

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accessible accommodation for members of the community who need to access medical care away from their home bases.

The Working Party that was formed to address and resolve the needs and issues that were identified by the "GAP Analysis" conducted in early 2020 which was endorsed by the FUNLHN Board in April 2020 is ongoing. The Presiding Members of the Port Augusta Roxby Downs Woomera and Whyalla Regional Health Service Health Advisory Councils are members of this group. Most of these issues have been addressed resulting in the implementation of strategies that have been set up to ensure that there is a designated administrative support person for each of the HACs. An ongoing initiative is to review processes to facilitate the smooth coordination of the HAC roles and functions. The new Orientation Package for new Health Advisory Members following modifications of the previous one that was developed last year was offered to all current HAC Members in the FUN LHN. This will need to be updated to accommodate the new FUN LHN Branding and the impending changes to the Gift Trust Funds and associated activities that will occur when Incorporation is fully adopted. This is a dynamic process that will be ongoing.



**Ann Screen**

Port Augusta, Roxby Downs & Woomera Health Advisory Council

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Overview: about the agency

### **Our strategic focus**

<b>Our Purpose</b>	The Health Advisory Council was established by the then Minister for Health and Ageing to undertake an advocacy role on behalf of the community and to provide advice in relation to health matters, amongst other functions.  The rules is available at – <a href="http://www.sahealth.sa.gov.au/PtAugRoxbyWoomerHAC">www.sahealth.sa.gov.au/PtAugRoxbyWoomerHAC</a>
<b>Our Vision</b>	Not applicable
<b>Our Values</b>	Not applicable
<b>Our functions, objectives and deliverables</b>	The Health Advisory Council undertakes an advocacy role on behalf of the community.

### **Our organisational structure**

Membership of the Health Advisory Council can include

- Up to nine Community members
- A local Member of Parliament or their nominee
- A Medical Practitioner member
- An Employee from the Local Health Network

A list of current members is available at:

[www.sahealth.sa.gov.au/PtAugRoxbyWoomerHAC](http://www.sahealth.sa.gov.au/PtAugRoxbyWoomerHAC)

### **Changes to the agency**

During 2021-21 there were no changes to the agency's structure and objectives as a result of internal reviews or machinery of government changes.

**Our Minister**

Hon Stephen Wade MLC is the Minister for Health and Wellbeing in South Australia.

The Minister oversees health, wellbeing, mental health, ageing well, substance abuse and suicide prevention.



**Our Executive team**

Not applicable

**Legislation administered by the agency**

Not applicable

**Other related agencies (within the Minister's area/s of responsibility)**

Hawker District Memorial Health Advisory Council

Leigh Creek Health Services Health Advisory Council

Quorn Health Services Health Advisory Council

Whyalla Hospital & Health Service Health Advisory Council



## The Agency's performance

### Performance at a glance

The Health Advisory Council undertakes an advocacy role on behalf of the community.

### Agency contribution to whole of Government objectives

Key objective	Agency's contribution
More jobs	Not applicable
Lower costs	Not applicable
Better Services	Not applicable

### Agency specific objectives and performance

The Health Advisory Council undertakes an advocacy role on behalf of the community.

Agency objectives	Indicators	Performance
Not applicable		

### Corporate performance summary

Not applicable

### Employment opportunity programs

Program name	Performance
Not applicable	

### Agency performance management and development systems

Performance management and development system	Performance
Not applicable	

**Work health, safety and return to work programs**

Not applicable

**Executive employment in the agency**

Not applicable

## Financial performance

### Financial performance at a glance

As the Port Augusta, Roxby Downs & Woomera Health Advisory Council is unincorporated, its assets and liabilities are included in the financial report of Barossa Hills Fleurieu Local Health Network Inc.

<b>Statement of Comprehensive Income</b>	<b>Budget \$000s</b>	<b>Actual \$000s</b>	<b>Variation \$000s</b>	<b>Actual \$000s</b>
Total Income	0	0	0	0
Total Expenses	0	0	0	0
<b>Net Result</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total Comprehensive Result</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>Statement of Financial Position</b>	<b>Budget \$000s</b>	<b>Actual \$000s</b>	<b>Variation \$000s</b>	<b>Actual \$000s</b>
Current assets	0	0	0	0
Non-current assets	0	0	0	0
<b>Total assets</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Current liabilities	0	0	0	0
Non-current liabilities	0	0	0	0
<b>Total liabilities</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Net assets</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Equity</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

### Consultants disclosure

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken, and the actual payments made for the work undertaken during the financial year.

#### Consultancies with a contract value below \$10,000 each

<b>Consultancies</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Not applicable		

#### Consultancies with a contract value above \$10,000 each

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Consultancies	Purpose	\$ Actual payment
Not applicable		
	Total	

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/flinders-and-upper-north-local-health-network-funlhn>

See also the [Consolidated Financial Report of the Department of Treasury and Finance](#) for total value of consultancy contracts across the South Australian Public Sector.

### Contractors disclosure

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken, and the actual payments made for work undertaken during the financial year.

#### Contractors with a contract value below \$10,000

Contractors	Purpose	\$ Actual payment
Not applicable		

#### Contractors with a contract value above \$10,000 each

Contractors	Purpose	\$ Actual payment
Not applicable		
	Total	\$ Total payments

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/flinders-and-upper-north-local-health-network-funlhn>

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. [View the agency list of contracts](#).

The website also provides details of [across government contracts](#).

## Risk management

### Risk and audit at a glance

Not applicable

### Fraud detected in the agency

Category/nature of fraud	Number of instances
Not applicable	

*NB: Fraud reported includes actual and reasonably suspected incidents of fraud.*

### Strategies implemented to control and prevent fraud

Health Advisory Councils have specific functions and powers as defined in the *Health Care Act 2008* and the Constitution (for incorporated Health Advisory Councils or Rules (for non incorporated Health Advisory Councils), including actions that cannot be undertaken without the approval of the Minister.

Health Advisory Councils are instrumentalities of the Crown and subject to relevant Department of Treasury and Finance Treasurers Instructions.

The Constitutions / Rules identify the actions to be undertaken in the event of a conflict of interest. All declared conflicts of interest are reported to the Minister for Health through Flinders & Upper North Local Health Network Inc.

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/flinders-and-upper-north-local-health-network-funlhn>

### Public interest disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the <https://data.sa.gov.au/data/dataset/flinders-and-upper-north-local-health-network-funlhn>

Note: Disclosure of public interest information was previously reported under the *Whistleblowers Protection Act 1993* and repealed by the *Public Interest Disclosure Act 2018* on 1/7/2019.

## Reporting required under any other act or regulation

Act or Regulation	Requirement
<b>Health Care Act 2008</b>	Part 4 Health Advisory Councils, Division 2 Functions and Powers, 18 Functions

*Act as an advocate to promotion the interests of the community.*

- *Provide advice about relevant aspect of the provision of health services, and relevant health issues, goals, priorities, plans and strategic initiatives.*
  - *The Chief Executive Officer of FUNLHN and the Director of Nursing of Roxby Downs Health Service attends the regular Health Advisory Meetings which is held every 2 months.*
  - *The Presiding Member is a member of the Tier 1 Board Consumer & Community Engagement Committee.*
  - *The Presiding Members of FUNLHN meet 3 monthly to discuss issues.*
  - *The Presiding Member is a member of the Lead team of the Tier 2 FUNLHN Partnering with Consumers Governance Committee which meets to address National Safety and Quality Health Service, Partnering with Consumers Standard 2.*
  - *The Presiding Members for Port Augusta, Roxby Downs & Woomera HAC and Whyalla Hospital & Health Services HAC were members of the Whyalla & Port Augusta Service Planning Committee in the previous year and was officially launched in late 2020.*
  - *The Presiding Member and others had representation on the FUNLHN Board Consumer Engagement Strategy Workgroup which subsequently launched the publication in March 2021.*
  - *HAC members have regularly reviewed hospital information leaflets and provided feedback from a community focus to the various clinical and Country Health Connect departments of FUNLHN.*
  - *HAC members have provided feedback relating to the inpatient Hospital information directories for Port Augusta Hospital and the Roxby Downs Health Service.'*
  - *The HAC continues to discuss issues relating to transport and accommodation with the FUNLHN Board and Chief Executive Officer. This is a standard item on every meeting Agenda.*
  - *HAC members provided extensive feedback on the Needs of Older People in the Community SA Health Aged Care Strategy.*
  - *HAC members provided feedback regarding the revised PATS Application Forms.*
  - *The HAC's receive regular reports from the FUNLHN CEO, Quarterly Quality, Risk & Safety, South Australian Consumer Experience Surveillance System Measuring Consumer Experience Survey Annual Report and received the summary reports from all of the Tier 2 Governance Committees and other workgroups.*

- *Encourage community participation in programs.*
  - *A number of community events the HAC members were due to attend were cancelled or postponed to the restrictions imposed by the Coronavirus. SA Health COVID Updates are provided regularly to HAC members from the CEO including additional updates pertinent to the Port Augusta, Roxby Downs and Woomera Communities.*
  - *The Presiding Member is a member of the FUNLHN National Aborigines and Islanders Day Observance Committee (NAIDOC) Working Party.*
  - *HAC Members attended the Port Augusta Reconciliation Breakfast in June and the NAIDOC celebrations in September (postponed from June 2020).*
  - *Community members were consulted about the SA Aged Care Framework and their comments included in the HAC response.*
  - *The HAC receives regular reports and updates from the FUNLHN Manager Community Engagement and the Presiding Members work closely with this position on several Community Engagement Committees and workgroups.*
  - *HAC Members attended the FUNLHN Board Annual General meeting in October 2020.*
  - *The Presiding Member attended the Official Launch of Flinders and Upper North Local Health Network Strategic Plan 2021-2026 and the new Corporate Branding in February 2021.*
  - *The Presiding Member and other HAC members attended the Official Launch of the FUNLHN Community Engagement Strategy Framework in March 2021.*
  
- *Consult with other bodies that are interested in the provision of health services.*
  - *The Presiding Member met with the Accreditation team in December 2021 twice to discuss the means in which the FUNLHN engages in Community Participation from the HAC perspective.*
  - *There has been HAC representation on the Port Augusta General Practitioners Workforce Shortage Strategy Workgroup. Several HAC members also attended the launch of the DVD developed by this group to attract General Practitioners to the city of Port Augusta.*
  - *The HAC Presiding Member attended a community forum in Port Augusta which was conducted to identify community issues as a part of the SA Health Women's Child and Youth Health Plan 2020-2022 Summary Framework. The Transport Issues Report (written by the PM and Endorsed by the FUNLHN Board in early 2020) was also tabled and the issues with access were identified from this as a part of the draft framework.*
  - *HAC members provided feedback to the Port Augusta Council relating to their Regional Public Health Plan Draft in April 2020.*
  - *HAC members provided feedback to the Port Augusta Council and Roxby Downs Council relating to their Disability and Inclusion Plan.*

- *The Combined Presiding Members Panel wrote support letters for the Australian Remote Medicine Academy Project, the University of Adelaide to be situated in Port Augusta to the following Federal Ministers*
  - *The Hon. Minister for Education Dan Teehan, MP,*
  - *The Hon. Minister for Health, Greg Hunt, MP*
  - *The Hon. Minister for Indigenous Affairs, Ken Wyatt AM, MP*
  - *The Hon. Federal Minister for Grey, Rowan Ramsey, MP*
- *In November 2020 the Presiding Member accompanied the FUNLHN Board Chair and the CEO to a meeting with the Port Augusta Council to discuss the launch of the Whyalla and Port Augusta Service Plan and explain the objectives of this The PM was also given the opportunity to outline the role of the HAC.*
- *Provide advice to the Minister about any matter referred to it by the Minister or CE.*
  - *The FUNLHN Presiding Members Forum wrote to Hon. Stephen Wade, Minister for Health and Wellbeing in August re issues relating to inadequate public transport between Port Augusta and Whyalla and the fact that that there is no PATS subsidy for this. The other issue raised was the low accommodation PATS subsidy which does not meet the expenses incurred by community members who are required to stay away from home for health reasons.*
  - *The FUNLHN Presiding Members Forum met the Hon. Stephen Wade, Minister for Health and Wellbeing in October 2020 to discuss issues relating to Transport and PATS. The issue was raised regarding access to PATS offices in the FUNLHN due to the location of the PATS offices and the limited access hours. The need for the LHN Regional HAC members to network again with an annual conference which had not been held since 2018 since the changes in Governance Structure of SA Health was also discussed.*
  - *The Presiding Member wrote to the Hon. Rowan Ramsey for Grey in May 2020 asking him to continue to lobby for Port Augusta Distribution Priority Area (DPA) Status to be changed. This occurred in June 2020, but there is still difficulty in attracting doctors to Port Augusta.*
  - *In March 2020 Presiding Member accompanied the FUNLHN Board Chair and the CEO to a meeting with the local doctors and the Hon. Rowan Ramsey MP, Member for Grey and Senator Mark Colton MP re the shortage of doctors in the region.*
  - *The Parliamentary Representative on the HAC acts as a conduit between the HAC and the local member.*
- *Participate in consultation or assessment process associated with the selection of senior staff.*
  - *The Presiding Member was part of the selection panel for the appointment of the new position of Manager Community Engagement.*



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- *Act as trustee and participate in budget discussions and financial management or development processes; and to undertake fundraising activities (incorporated HAC). – Not Applicable*
- *Provide advice about the management of resources for health services; and provide assistance with fundraising activities (unincorporated HAC). – Not Applicable*

Reporting required under the *Carers' Recognition Act 2005*

Not applicable

The *Carers' Recognition Act 2005* is deemed applicable for the following:  
Department of Human Services, Department for Education, Department for Health and Wellbeing, Department for Innovation and Skills, Department of Planning, Transport and Infrastructure, South Australia Police and TAFE SA.

*Section 7: Compliance or non-compliance with section 6 of the Carers Recognition Act 2005 and (b) if a person or body provides relevant services under a contract with the organisation (other than a contract of employment), that person's or body's compliance or non-compliance with section 6.*

## Public complaints

### Number of public complaints reported

A Regional Health Network response will be provided in the 2020-21 Flinders & Upper North Local Health Network Annual Report, which can be accessed on the [SA Health website](#).

Complaint categories	Sub-categories	Example	Number of Complaints
Not applicable			

Additional Metrics	Total
Not applicable	

Data for previous years is available at:

Reference the applicable Regional Local Health Network Data.SA page <https://data.sa.gov.au/data/dataset/flinders-and-upper-north-local-health-network-funlhn>

**Service Improvements**

Not Applicable

**Compliance Statement**

Port Augusta, Roxby Downs & Woomera Health Advisory Council is compliant with Premier and Cabinet Circular 039 – complaint management in the South Australian public sector	N/A
Port Augusta, Roxby Downs & Woomera Health Advisory Council has communicated the content of PC 039 and the agency’s related complaints policies and procedures to employees.	N/A